

August 5, 2004

Matthew C. Kaser M. Kaser & Associate, Inc. 400 East Royal Lane, Suite N44 Irving, TX 75039

Dear Matt:

On behalf of the Office of the City Manager, I want to thank you for the awesome display stations you provided for our Employee Recognition Program. The unveiling event this week was an absolute success.

Matt, thank you for your flexibility with our last minute changes and for ensuring the success of the displays.

My staff is continuing to develop more ways to publicly showcase outstanding achievements of city employees. We look forward to an ongoing partnership with M. Kaser & Associate, Inc.

Thanks again for making the unveiling special for us.

Sincerely,

Mary K. Suhm

Interim City Manager

c: Kimberly Tolbert, Assistant to the City Manager