

December 2, 2003

RE: M. KASER & ASSOCIATES, INC.

The City of Plano contracted with M. Kaser & Associates, Inc. to develop graphic designs for informational signs, maps, and kiosks for Arbor Hills Nature Preserve. This project involved coordinating all the designs with City of Plano staff, MESA Design Group (landscape architectural consultants), and the sign manufacturer. It has been a pleasure to work with Matt Kaser on this project. He has designed beautiful and creative sign panels and kiosks, which will truly enhance the visitor experience at Arbor Hills Nature Preserve. The designs Matt developed for this project exceeded my expectations. Matt incorporated the ideas we had developed but has added so much beauty and information with his ideas. We could not have developed the project to this level of excellence without his invaluable contribution.

Matt has been professional in all aspects of this project. In addition to coordinating with all the professionals involved, Matt has been organized and punctual and has shown excellent quality control. Any changes were easily accommodated. Matt constantly guided us in the areas of his expertise such as height and size of the panels, type size, use of color, and choice of materials. I am especially impressed with Matt's ability to use drawings and photos to show us exactly how the signs and kiosk design will look in the space.

I would not hesitate to recommend M. Kaser and Associates, and I look forward to using his services on future City of Plano projects. Please feel free to contact me at 972-941-7532 or sharonf@plano.gov if you have further questions about M. Kaser & Associates.

Sincerely,

Sharon B. Fuller, MLA Landscape Architect

SBFma

C:

Robin Reeves, Chief Park Planner

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